rheavendors services

WARRANTY MODULE

BEFORE SENDING BACK DEFECTED PART UNDER WARRANTY CONDITIONS, PLEASE FILL OUT THIS FORM AND SEND IT TO YOUR RHEAVENDORS SERVICE CONTACT PERSON, WHO WILL CONFIRM THE CORRECT ADDRESS WHERE TO SEND BACK THE PART.

CONTACTS	
COMPANY NAME:	
ADDRESS:	
CONTACT PERSON:	

INFORMATION ABOUT PART			
PART ITEM CODE:			
PART SERIAL NUMBER or PRODUCTION BATCH:			
MOUNTED ON THE MACHINE MODEL:		INVOICE NUMBER:	
MACHINE SERIAL NUMBER:		INVOICE DATE:	
PURCHASED AS SPARE PART - ORDER NUMBER:		INVOICE NUMBER:	
		INVOICE DATE:	

REPORTED ISSUE			
ISSUE DESCRIPTION:		OFF MESSAGE:	
ISSUE TYPE			
REGULAR (1) - RANDOM (2):			
FIRST INSTALLATION (1) - ON SERVICE (2):			
DISPENSING COUNTERS:			

DESCRIPTION OF THE ISSUE

(Please report a detailed description of the issue)

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If the defect does not fall within the scope of the warranty condition, or the part has not been proven defective, the part will be shipped back to the Client at his cost. The Client acknowledges and therefore expressly accepts that, if not collected by the Client after 30 (thirty) days of such notification, Rheavendors reserves the right to dispose of any part to which this sub-condition applies which remain at Rheavendors' premises. In these circumstances, the Client acknowledges and therefore expressly accept that it will lose all rights on the part, as well as the right to claim under the Warranty Policy and to claim against Rheavendors for loss or damage howsoever arising.

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(Signature of the client)

Thanks for taking your time to fulfill the form.